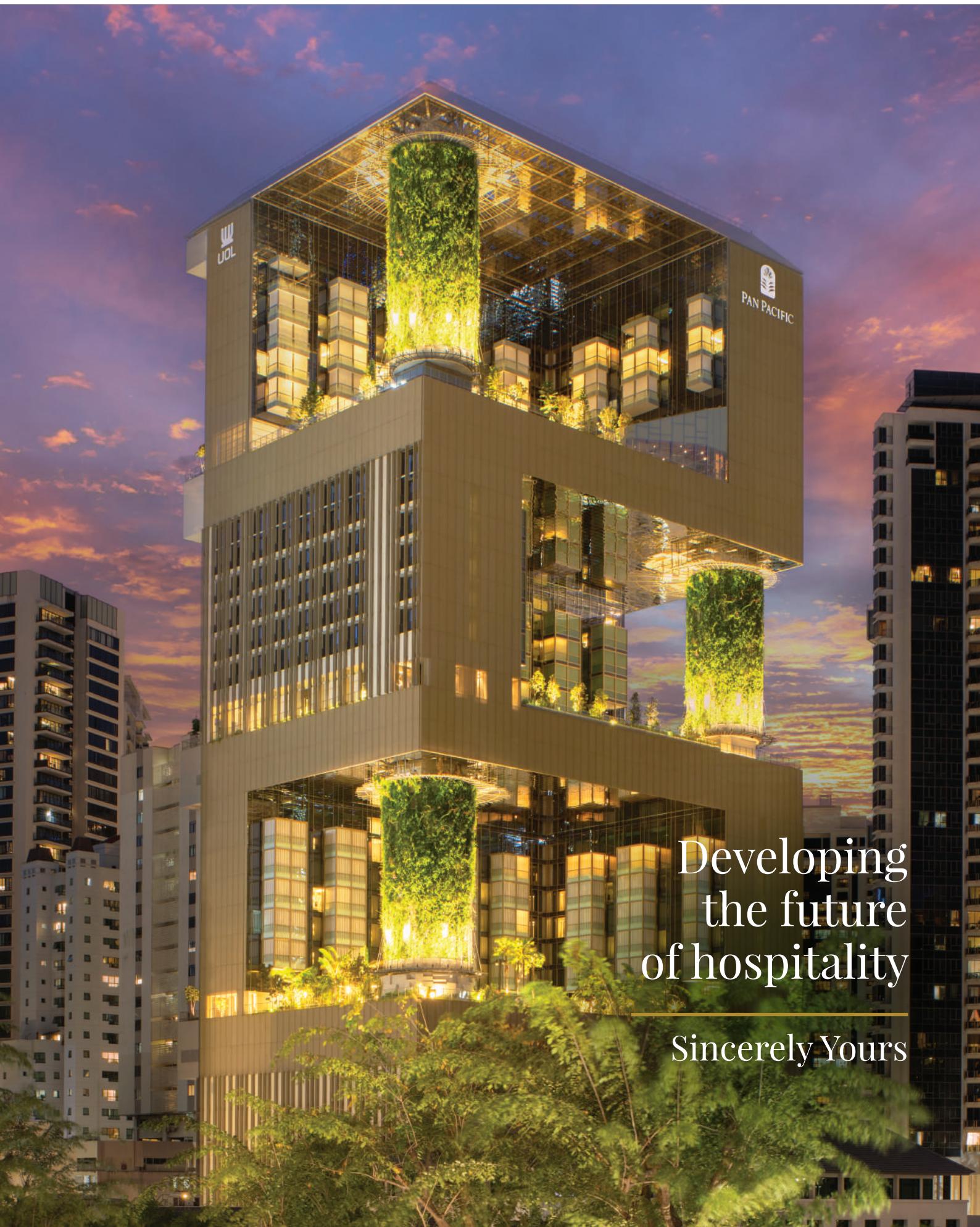




PAN PACIFIC  
HOTELS GROUP

A Member of UOL Group



Developing  
the future  
of hospitality

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Sincerely Yours

# Your trusted global hospitality group

## Pan Pacific Hotels Group

Pan Pacific Hotels Group is a global hospitality company that owns and/or manages more than 50 hotels, resorts and serviced suites across three brands – Pan Pacific, PARKROYAL COLLECTION, and PARKROYAL – Encompassing over 30 cities across Asia Pacific, North America, Europe and Africa. Headquartered in Singapore, it is a member of Singapore-listed UOL Group Limited.



Number of properties

**Over 50\***



Number of keys

**Over 15,000\***



Number of cities

**over 30\***

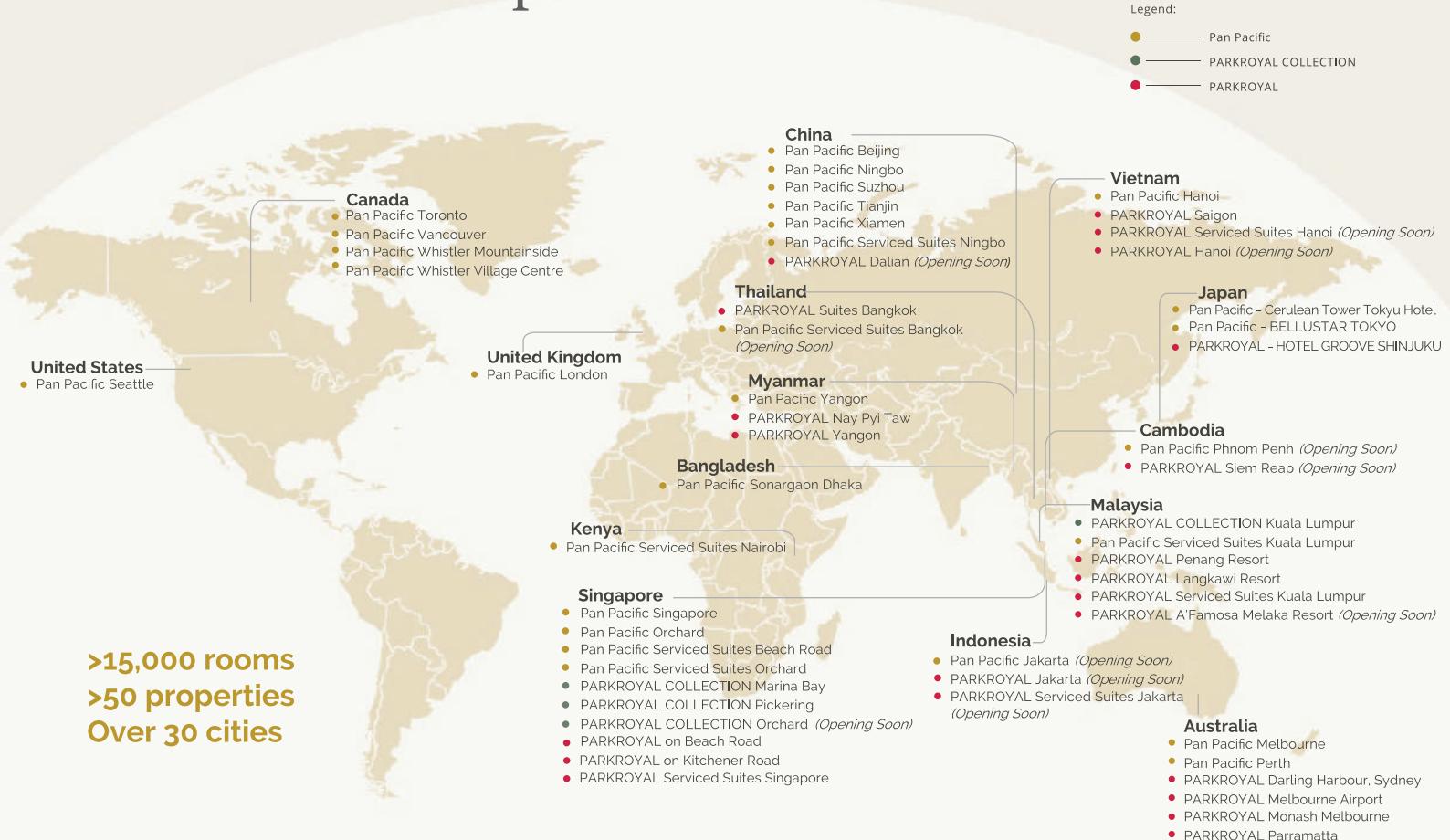


2023 forecasted portfolio growth

**15%**

\*including pipeline

## Our Global Footprint



**>15,000 rooms**  
**>50 properties**  
**Over 30 cities**

# Establishing global brands of choice

We deliver memorable experiences for today's travellers with a passion for sustainability.

**52% Owned**

**48% Managed**

We are recognised as a dedicated operator of hotels, resorts and serviced suites, which are owned by UOL Group and many other owners in the industry. We have gained the trust of new owners and successfully welcomed new managed properties into our portfolio. We look forward to having you join us.

## Enhanced Integrated Distribution System



OUR INDUSTRY-LEADING,  
NEW DISTRIBUTION  
AND DIGITAL PLATFORMS  
CONTRIBUTE

**67%**

of Total Room Revenue Achieved

## EFFECTIVE BOOKING ENGINE CONVERSION RATE

**5%**

Pan Pacific  
Hotels  
Group

**4%**

vs  
Travel and  
Hospitality  
Industry

## Recent Successes





Pan Pacific London

## Sincerely Yours

Strategically located in cities across Asia, Australia, North America and Africa. Pan Pacific Hotels and Resorts and Pan Pacific Serviced Suites embody gracious and genuine hospitality, delivering personalised and thoughtful experiences with intuitive and sincere service from the heart.

At Pan Pacific, we believe that true luxury hospitality is always sincere and trustworthy.



**PAN PACIFIC**  
HOTELS AND RESORTS



**PAN PACIFIC**  
SERVICED SUITES

# Sincere and Gracious. Dependable and Resourceful. Passion for Excellence.



## Key identifiers:

- Graceful luxury positioning
- Key strategic locations
- Gracious hospitality and unwavering sincerity in our service
- Brand signature programmes include the Pan Pacific Ambassador, Sleep Experience Programme and Sincerely Yours Celebrations
- Operates both hotel and serviced suites
- Award-winning F&B concepts, which include Hai Tien Lo and Keyaki
- Pro-active sustainability programmes

## Pan Pacific at-a-glance



Number of associates  
**Over 3,500**



Number of cities  
**22\***



Number of properties  
**28\***



Number of rooms  
**8,211\***



**Pan Pacific Hotels and Resorts**  
Awarded China's Leading Lifestyle Hotel Brand 2020-2022

**Pan Pacific Singapore**  
Awarded Singapore's Leading Business Hotel at the World Travel Awards 2020-2022

# PARKROYAL COLLECTION



PARKROYAL COLLECTION Pickering

## Inspiringly Yours

With iconic biophilic design and architecture, PARKROYAL COLLECTION Hotels & Resorts offers guests a strong connection with nature and delivers inspiring experiences. Our Eco Wellness program further enhance their sense of wellbeing.

At PARKROYAL COLLECTION, we are passionate about living life without compromising on sustainability.

# PARKROYAL COLLECTION

HOTELS & RESORTS

# Creative. Purposeful. Passion for Life.



## Key identifiers:

- Lifestyle luxury positioning
- Iconic biophilic design and architecture
- Focus on lifestyle and well-being
- Brand signature programmes include Eco Wellness, Urban Farming and Inspiringly Yours Celebrations
- Sustainability programmes such as energy saving intelligent sensors to regulate energy usage, rainwater-harvesting system, water recycling system and light motion solar cells



## PARKROYAL COLLECTION at-a-glance



Number of associates  
**Over 850**



Number of cities  
**2\***



**PARKROYAL COLLECTION Marina Bay, Singapore**  
Won "Best Luxury Hotel in Singapore 2022"  
at the Luxury Lifestyle Awards 2022



Number of properties  
**4\***



Number of rooms  
**1,685\***

**PARKROYAL COLLECTION Pickering, Singapore**  
Awarded the World's Leading Green City Hotel at  
World Travel Awards 2018-2021, Asia's Leading  
Green Hotel at World Travel Awards 2015-2022  
and Winner of the Sustainable Design Category  
at the HICAP Sustainable Hotel Awards 2020. TTG  
Travel Awards 2022: Best City Hotel - Singapore

# PARKROYAL



PARKROYAL Langkawi Resort

## Simply Yours

PARKROYAL Hotels & Resorts and PARKROYAL Serviced Suites provide upscale modern living in vibrant locales, where guests can make genuine connections with people and places, and have a sense of belonging to the destination in their true selves.

At PARKROYAL, the joy in simplicity and authenticity is in our nature.

**PARKROYAL**  
HOTELS & RESORTS

**PARKROYAL**  
SERVICED SUITES

# Vivacious. Genuine. Passion for People and Places.



## Key identifiers:

- Upscale modern living
- Focus on local connections and appreciate the joy of interactions
- Brand signature programmes include A Lively Social Space, Gateway to the Locales and Simply Yours Celebrations
- Human-centric design in neighbourhood locations
- Operates both hotels and serviced suites
- Pro-active sustainability programmes including filtered water taps in rooms



## PARKROYAL at-a-glance



Number of associates  
**Over 1,900**



Number of cities  
**17\***



### PARKROYAL Melbourne Airport

Awarded Oceania's Leading Airport Hotel  
at the World Travel Awards 2019, 2020 & 2022



Number of properties  
**22\***



Number of rooms  
**5,590\***

### PARKROYAL on Beach Road, Singapore

Among Top 25 Hotels in Singapore in  
Tripadvisor's Travellers' Choice  
Best of Best 2021  
SBR National Business Award in Hospitality &  
Leisure 2023

# Pan Pacific DISCOVERY

Pan Pacific DISCOVERY is a programme that connects the independent brands and unique hotels of the Global Hotel Alliance. Rewarding members with instant benefits, unique experiences, and DISCOVERY Dollars (D\$) to enhance each journey.



Over  
**24 million**  
members



More than  
**40**  
brands



Over  
**100**  
countries



Over  
**800**  
properties

## BENEFITS FOR YOUR HOTEL:

- Part of a larger network of over 800 hotels globally.
- Pan Pacific DISCOVERY members will enjoy recognition, membership benefits and exclusive local offers and experiences.
- A compelling rewards programme that drives repeat stays, incremental spend across the hotel, and cross-brand engagement across the GHA Network.
- Pan Pacific DISCOVERY encourages guests to stay in a brand's sister hotels, increasing "intra-brand" business and cross-visitation across global geographies.
- Our Pan Pacific DISCOVERY app allows members to make and manage bookings and also comes with a digital membership card that opens the door to dining privileges at hotel-operated restaurants.

## DRIVING VALUE:

Members Contribution  
to Hotel Room Revenue  
as high as  
**65%\***

\*Number varies per location

Repeat Stay Ratio of  
**51%**

[PANPACIFIC.COM/DISCOVERY](http://PANPACIFIC.COM/DISCOVERY)



# Opening Soon



## Pan Pacific Jakarta

Opening within Tower 2 of the prestigious mixed-use development Thamrin Nine, Pan Pacific Jakarta will offer 158 keys and an extensive range of facilities, including a grand ballroom, swimming pool, children's pool, gym and fitness centre.

Its prime address gives it direct underground access to the upcoming Dukuh Atas MRT Station, as well as commercial spaces, entertainment, and retail offerings within an integrated environment.

Pan Pacific Jakarta is located within the same development as its sister properties, PARKROYAL Serviced Suites Jakarta and PARKROYAL Jakarta.



Pan Pacific Phnom Penh



PARKROYAL Dalian

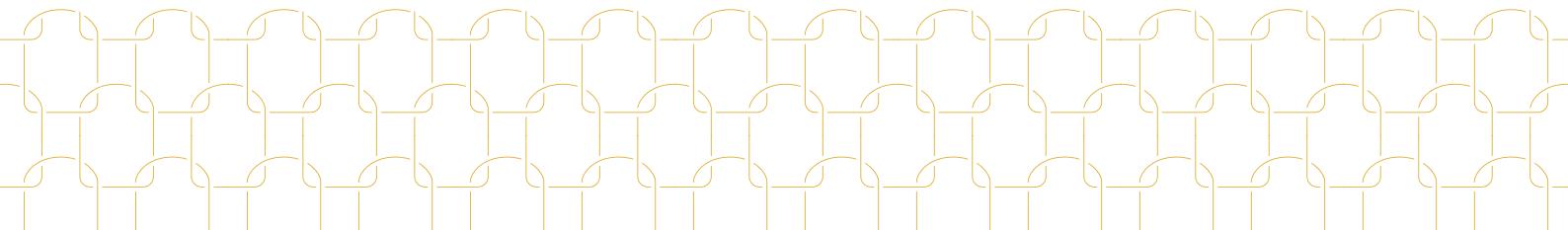


PARKROYAL Siem Reap

For more information:  
contact us at **development@pphg.com**

PANPACIFIC.COM

 /company/pan-pacific-hotels-group



PAN PACIFIC  
HOTELS AND RESORTS

**PARKROYAL**  
**COLLECTION**  
HOTELS & RESORTS

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